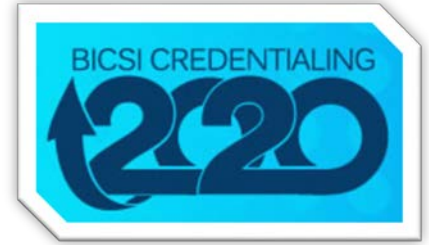


## Frequently Asked Questions



### **What is Credentialing 2020?**

Credentialing 2020 is a BICSI Board Strategic Plan initiative that continues to modernize and advance BICSI's credentialing programs. Early work on the project included a review of our credentialing processes by industry experts.

The BICSI Registrations and Credentials Supervision Committee (RCSC) reviewed all certification-related processes. This resulted in improvements to our existing examination and certification procedures.

### **Which certifications are affected?**

Eventually, this will impact all BICSI certifications. First credential to be impacted is the RCDD. The following activities took place to improve the RCDD testing and exam processes:

- BICSI conducted an **RCDD Standard Setting Study** (determines the passing criteria for examinees; see below for more information on standard setting and passing score), facilitated by a third-party expert psychometrician. This process improves the reliability and fairness of the assessment.
- BICSI also conducted an **RCDD Scheme Alignment Study** (which determines the requirements to qualify to take the exam, the recertification requirements and the standards of conduct for the RCDD professional).

### **What does this mean for my certification? Does it change anything for me?**

- Knowing that the exam is facilitated fairly provides additional assurance that passing the exam means that the person is more likely to have the appropriate experience level as well as understanding of the job of an RCDD.
- Knowing that the exam is a reliable indicator of assessment of knowledge in the field may provide additional assurance of knowledge and skill level to future employers and customers of the RCDD.
- The RCDD is the first credential to go through the activities. Other credentials are in the process or will be going through the processes as the RCDD. More information will be released as those activities come to completion.

### **What does this mean for those currently in pursuit of RCDD?**

The RCSC is working to implement recommended credentialing best practices. The Scheme Alignment Study is an activity that determines the requirements to qualify to take the exam, recertify and the professional standard of conduct of the credential holder. This is done every three to five years to ensure the program is current, relevant and held to the highest standard. Currently there is no change to the eligibility requirements of the RCDD exam. With that said, future Scheme Alignment Studies may deem a change. We won't know until that happens.

### **What other actions have been taken thus far?**

- BICSI expanded **the Subject Matter Expert (SME) pool** for BICSI credentialing programs and established several new subcommittees to recruit and develop global participation in exam program activities.
- BICSI is in the process of modernizing the **exam development processing**, using the Pearson VUE ExamDeveloper software, increasing exam integrity and producing higher quality test questions.
- In addition, the volunteers and staff worked together to **enrich credential holder communications** and improve credentialing administrative processes.

### **What is the passing score?**

- BICSI provides a pass/fail score report and does not publish the passing score. Passing scores may vary slightly from exam form to exam form due to slight variations in exam form difficulty. These variations are important to ensure a fair passing standard regardless of exam form difficulty. BICSI undergoes a process called a Standard Setting Study, with subject matter experts involved and facilitation by a psychometrician, to establish the proficiency level or passing score.